

# 財政報告

## Financial Reports

## HONG KONG FAMILY WELFARE SOCIETY

### REPORT OF THE EXECUTIVE COMMITTEE

The Executive Committee submits its report together with the audited financial statements of Hong Kong Family Welfare Society (the “Society”) for the year ended 31st March 2022.

#### Principal activity

The principal activity of the Society is the provision of welfare services.

#### Business review

##### Main business

Hong Kong Family Welfare Society, established in 1949, is one of the major social service organisations in Hong Kong. With a “family-centric” perspective, the Society is committed to delivering quality and professional social services to enhance the wellbeing of families and individuals in Hong Kong and foster a caring community.

The Society renders the following major types of social services for families and individuals through its 45 service centres in Hong Kong:

- a) Integrated Family Services – including 6 Integrated Family Service Centres, Zonta White House – Family Retreat Centre, Clinical Psychological Service, and service projects to promote the wellbeing of families;
- b) Mediation Services and Divorce Services – including a Mediation Centre, a Parent-child Connect Specialised Co-parenting Support Centre, a Family Resource Centre, and “Child-focused” Parenting Coordination and Co-parenting Services for Divorced Families;
- c) Children Services – including Foster Care Service, After School Care and Support Programmes, Neighbourhood Support Child Care Project and Kindergarten Social Work Service, and Pilot Scheme on Social Work Service for Pre-primary Institutions;
- d) Youth Services – including School Social Work Service for 40 secondary schools, an Integrated Children and Youth Service Centre, and a variety of service projects to serve the developmental needs of young people;
- e) Community Care and Support Services for the Elderly – including Integrated Home Care Service, Enhanced Home and Community Care Services, a Neighbourhood Elderly Centre, Self-financed “Viva” and service projects that address the mental health issues of elders and their carers; and
- f) Special Services – including a Financial Education Centre, a Women and Family Enhancement Centre, Services for Multi-Generational Families, Volunteer Service, and Wellness Programmes.

The COVID-19 pandemic continued and further deteriorated. One of the key responsibilities of the Society was to provide to the citizens in fighting the virus and coping with the epidemic, we had proactively collaborated with different organisations across sectors to better and more effectively allocate and utilise our resources, so as to provide a diversity of professional services and supportive services to assist those families in need.

In the past year, the Society accommodated special situations of different types of families through different services and projects. The Society continued the commitment in promoting family value and its functions and advocating the importance of family wellbeing. Riding on our work in last year, we carried out the study of “Family wellbeing status of carers” and conducted the territory-wide “Hong Kong Family Wellbeing Index” survey and other thematic studies, supplemented by activities and promotional campaigns, to uplift public concern towards family wellbeing and related issues.

Last year, the Society had completed the second year of Envisioning 2024 with satisfactory progress, positive changes and outcomes in achieving two envisioning goals – to strengthen the application of the unique “family-centre” intervention; and to bring impact through co-creation with community partners.

## HONG KONG FAMILY WELFARE SOCIETY

### REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED)

#### Business review (Continued)

##### Business review and performance analysis

The Society was financially stable with an increase in total income by 12.3% as compared with that of last year. Its major source of fund was from the subvention by the SWD, including Lump Sum Grant ("LSG"), which was 80.4% of the total income. The Society also got funding support from other government departments and different kinds of project fund and charity fund, including The Community Chest, The Hong Kong Jockey Club Charities Trust and the Lotteries Fund Grant as well as donation from individuals and corporates.

All along, the Society complies with the requirements stipulated in the SWD LSG Manual, Lotteries Fund Manual and 16 Service Quality Standards. The Society has policies to ensure all units observe the relevant legal obligations in their operation, including Employment Ordinance and Personal Data (Privacy) Ordinance. In 2014, the SWD introduced a new requirement, namely the Best Practice Manual ("BPM"), and the Society has reviewed its policies and procedures to comply with the requirements stipulated in the BPM.

The Society has generally met the performance requirements agreed with its funders, including the Service Quality Standards, Essential Service Requirements, Output Standards and Outcome standards set out by the SWD. Besides, its services received positive feedback from service users.

During the year, the Society was granted different awards for its contributions:

- a) Financial Education Centre received the "Corporate Financial Education Leadership – Gold Award" in the IFPHK Financial Education Leadership Awards 2021 by the Institute of Financial Planners of Hong Kong; "the Investor and Financial Education Award 2021 – Bronze Award" and "the Quality Award in 2021" by the Investor and Financial Education Council and "the Outstanding FinFit Project Award" in the HSBC Hong Kong Community Partnership Programme 2021;
- b) "Bronze Award", "2nd Highest Donation Award in Donation Drive" and "10th Top Fund-raiser" of Corporate and Employee Contribution Programme 2021/22 by the Community Chest;
- c) The status of "Manpower Developer" (1st April 2021 – 31st March 2022) in the "Employees Retraining Board "ERB" Manpower Developer Award Scheme.

##### Key relationships

###### a) Members

Members of the Society are persons, corporates or institutional bodies who register and subscribe to the Articles of Association and pay the annual subscription. At the end of the financial year 2021/22, the Society maintained a membership of 119.

###### b) Service users

In general, service users of the Society are families or individuals who meet the eligibility criteria for services of the Society and wish to use the Society's services. Apart from providing appropriate services to its service users, the Society also promotes a family-friendly environment and advocates policies which enhance family wellbeing. Besides, the Society took an active stance in sharing views and concerns towards relevant social issues, government policies and legislation, such as "Proposed Mandatory Reporting Requirement for Suspected Child Abuse Cases.

## HONG KONG FAMILY WELFARE SOCIETY

### REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED)

#### Business review (Continued)

##### Key relationships (Continued)

##### b) Service users (Continued)

During the year, the Society offered education, preventive and remedial services for more than 408,143 beneficiaries and provided intensive service for more than 22,086 individual and family cases.

##### c) Staff

The Society maintained a work force of over 1,120 as at 31st March 2022, comprising professional, management, administrative, frontline and support staff. The number of staff increased by 6.6% as compared with the figure of 1,050 in 2020/21.

##### d) Funders and external partners

The Society has maintained close collaboration with government departments, funders and strategic partners to put joint efforts in service provision to benefit the service users and the community as a whole. During the year, the management staff served in over 110 committees, panels, working groups, task force, liaison groups and network meetings of different nature set up under Labour and Welfare Bureau, Social Welfare Department, Home Affairs Bureau, Social Workers Registration Board, Hong Kong Council of Social Service and Family Council, etc., to advise on the development of social services, social welfare policies and issues relating to the welfare of its service users and the community as a whole. All these efforts are to actualise the Society's mission to promote the wellbeing of families and foster a caring community.

##### Principal risks and uncertainties

With increased complexity in the external environment, it is inevitable that the Society is exposed to risk which would affect its ability to achieve the planned objectives. To manage risks and to ensure sustainable development of the Society, a Risk Management ("RM") Policy and Framework has been formulated and implemented since 2014. There was progress report to the Executive Committee on a regular basis to ensure that risks are identified, appropriately assessed, mitigated and managed, and continual enhancement of its services and operations is in place.

The Society had an overall staff turnover rate at 15.9%, which recorded a significant increase as compared with the figure of 10.0% last year. With the continuous service expansion in the social welfare sector, we faced strong competition in the manpower market. In addition, the staff turnover due to migration was significant last year. We continued to face difficulty in the recruitment and retention of social workers, paramedical staff and frontline care staff. The Society conducted regular monitoring of the turnover rate and took different measures to tackle the issues, including annual review of the remuneration package to align with the manpower market, and enhance the Human Resource initiatives and benefits to promote the competitiveness in recruitment and retention of staff.

## HONG KONG FAMILY WELFARE SOCIETY

### REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED)

#### Business review (Continued)

##### Future development

After facing obstacles and challenges, the society and families are all adapting to the “new normal”. Our Society still believes in the power of families and we will exert our efforts to support and facilitate family members to grow and overcome different challenges, through our service delivery. With the success of the work in Envisioning 2024, we will continue the implementation of the strategic plan and we look forward to connecting more families and strategic partners together to promote and attach importance of family, as well as its core values, with fostering family wellbeing as our common goal.

#### Results

The results of the Society for the year are set out in the statement of comprehensive income on page 10.

#### Own funds

Details of the movements in own funds of the Society during the year are set out in notes 12 to 14 to the financial statements.

#### Executive Committee members

The members of the Executive Committee during the year and up to the date of this report were:

Mr. Law Kin Chung, Christopher, JP (Chairman)	
Dr. Cheng Cheuk Sang, Arnold (Vice Chairman)	
Mr. Cheng Shee Sing, Patrick (Honorary Treasurer)	
Mrs. Choy Pun Siu Fun, Veronica, MBE, JP	
Dr. Chung See Yuen	
Mrs. Kwok Leung Kit Kan, Ingrid	
Ms. Lau Wing Yin, Cecilia	
Mr. Loong Hon Biu, Louis	
Ms. Siu Wing Yee, Sylvia, JP	
Dr. Tang Sau Lim, Philip	
Ms. Wong Hang Yee, Sandy, JP	(appointed on 23rd November 2021)
Ms. Sung Ye Wan, Yvonne	(appointed on 23rd November 2021)
Mr. Lau King Shing, Daniel	(retired on 23rd November 2021)
Ms. Yip Yun Wan, Amarantha (Chief Executive)	(ex-officio)

Mr. Lau King Shing, Daniel retired as an Executive Committee member and he did not offer himself for election at the last Annual General Meeting. He has confirmed that there are no disagreements with the members of Executive Committee and nothing relating to the affairs of the Society needed to be brought to the attention of the Executive Committee of the Society.

In accordance with Article 33 of the Society’s Articles of Association, the members of the Executive Committee (except ex-officio) shall be elected annually from amongst the members of the Society in the Annual General Meeting.

In accordance with Article 37 of the Society’s Articles of Association, the Executive Committee may appoint not more than four persons to be co-opted members of the Executive Committee but so that the total number of Executive Committee members shall not at any time exceed 16.

## HONG KONG FAMILY WELFARE SOCIETY

### REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED)

#### **Executive Committee members' material interests in transactions, arrangements and contracts that are significant in relation to the Society's business**

No transactions, arrangements and contracts of significance in relation to the Society's business to which the Society was a party and in which an Executive Committee member of the Society had a material interest, whether directly or indirectly, subsisted at the end of the year or at any time during the year.

#### **Executive Committee members' interests in the shares and debentures of the Society or any specified undertaking of the Society**

At no time during the year was the Society a party to any arrangement to enable the Executive Committee members of the Society to hold any interests in the shares or debentures of the Society or its specified undertakings.

#### **Management contracts**

No contracts concerning the management and administration of the whole or any substantial part of the business of the Society were entered into or existed during the year.

#### **Permitted indemnity provisions**

A permitted indemnity provision (as defined in Section 469 of the Hong Kong Companies Ordinance (Cap. 622)) for the benefit of the Executive Committee members of the Society is currently in force and was in force throughout the year.

#### **Auditor**

The financial statements have been audited by PricewaterhouseCoopers who retire and, being eligible, offer themselves for re-appointment.

On behalf of the Executive Committee



Law Kin Chung, Christopher  
Chairman

Hong Kong, 6 OCT 2022

**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF HONG KONG FAMILY WELFARE SOCIETY**  
(Incorporated in Hong Kong and limited by guarantee)

**Opinion**

*What we have audited*

The financial statements of Hong Kong Family Welfare Society (the "Society"), which are set out on pages 9 to 57, comprise:

- the balance sheet as at 31st March 2022;
- the statement of comprehensive income for the year then ended;
- the statement of changes in own funds for the year then ended;
- the statement of cash flows for the year then ended; and
- the notes to the financial statements, which include significant accounting policies and other explanatory information.

*Our opinion*

In our opinion, the financial statements give a true and fair view of the financial position of the Society as at 31st March 2022, and of its financial performance and its cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards ("HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance.

**Basis for Opinion**

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSA") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

*Independence*

We are independent of the Society in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code.

**Other Information**

The Executive Committee is responsible for the other information. The other information comprises the information included in the Executive Committee's report and the annual report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.



羅兵咸永道

**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF HONG KONG FAMILY WELFARE SOCIETY (CONTINUED)**  
(incorporated in Hong Kong and limited by guarantee)

**Other Information (Continued)**

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Responsibilities of Executive Committee for the Financial Statements**

The Executive Committee is responsible for the preparation of the financial statements that give a true and fair view in accordance with HKFRSs issued by the HKICPA and the Hong Kong Companies Ordinance, and for such internal control as the Executive Committee determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Executive Committee is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Executive Committee either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

The Executive Committee's responsibilities include overseeing the Society's financial reporting process.

**Auditor's Responsibilities for the Audit of the Financial Statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. We report our opinion solely to you, as a body, in accordance with Section 405 of the Hong Kong Companies Ordinance and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF HONG KONG FAMILY WELFARE SOCIETY (CONTINUED)**  
(Incorporated in Hong Kong and limited by guarantee)

**Auditor's Responsibilities for the Audit of the Financial Statements (Continued)**

As part of an audit in accordance with HKSA's, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

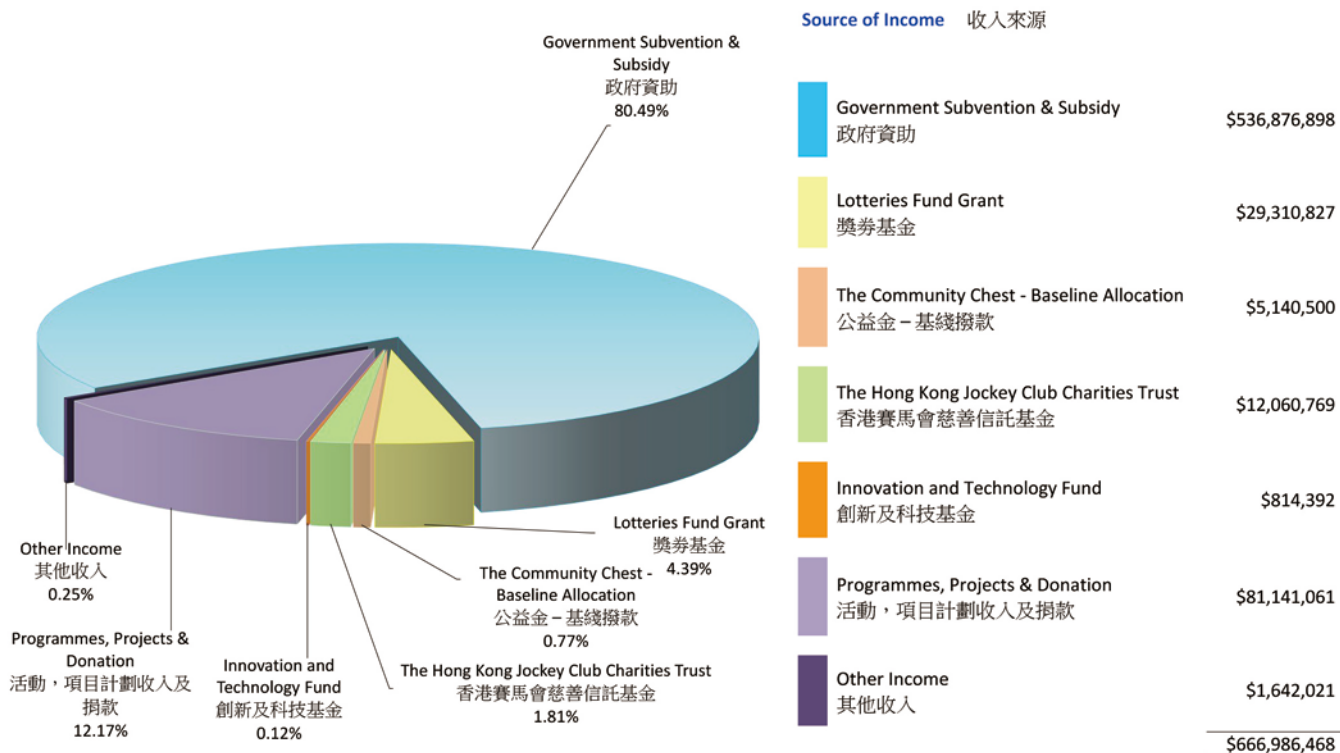
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Committee.
- Conclude on the appropriateness of the Executive Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

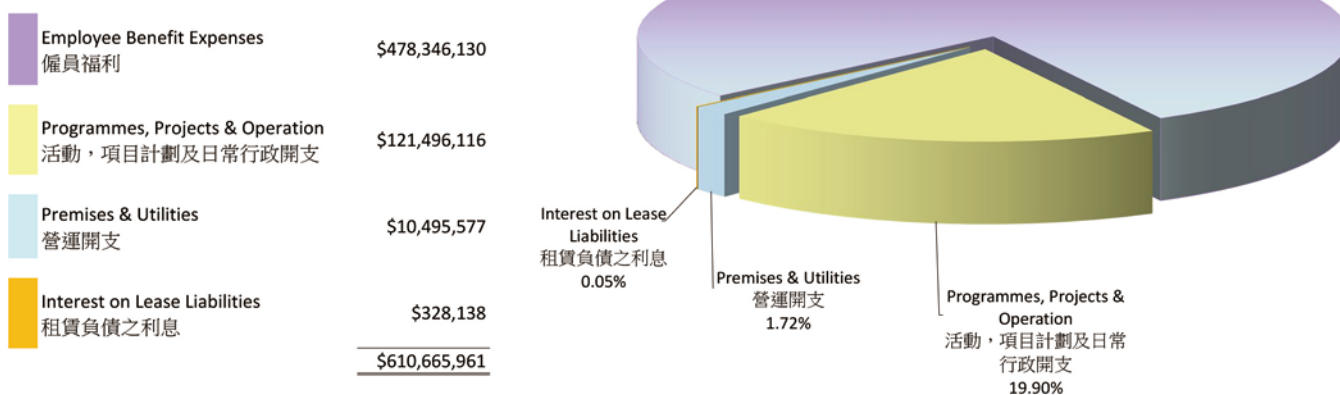
**PricewaterhouseCoopers**  
Certified Public Accountants

Hong Kong, - 6 OCT 2022

HONG KONG FAMILY WELFARE SOCIETY  
FINANCIAL HIGHLIGHTS (財政簡報)  
FOR THE YEAR ENDED 31 MARCH 2022  
(ALL AMOUNTS IN HONG KONG DOLLARS)



**Expenditure 支出**



Note : The Annual Financial Report (Lump Sum Grant) for the year ended 31 March 2022 that submitted to Social Welfare Department can be downloaded from the Society's website : [hkfws.org.hk/en/about-us/financial-reports](http://hkfws.org.hk/en/about-us/financial-reports).


備註：本會向社會福利署提交之二零二一至二零二二年度周年財務報告(整筆撥款)，已經上載至本會網站。  
本會網址：[hkfws.org.hk/about-us/financial-reports](http://hkfws.org.hk/about-us/financial-reports)。

**HONG KONG FAMILY WELFARE SOCIETY**  
(All amounts in Hong Kong dollars unless otherwise stated)

**BALANCE SHEET**

		As at 31st March	
	Note	2022	2021
<b>Assets</b>			
<b>Non-current assets</b>			
Property, plant and equipment	5	26,918,401	25,848,262
Right-of-use assets	6	4,677,575	6,848,188
Trust fund assets	8	44,818,331	49,354,575
Total non-current assets		76,414,307	82,051,025
<b>Current assets</b>			
Receivables from Lotteries Fund	9	409,745	3,644,910
Receivables from Innovation and Technology Fund		554,709	86,680
Deposits, prepayments and other receivables	10	39,571,640	22,598,953
Fixed deposits with original maturity over three months	11	11,842,338	25,156,219
Cash and cash equivalents	11	328,702,301	276,347,235
Total current assets		381,080,733	327,833,997
<b>Total assets</b>		<b>457,495,040</b>	<b>409,885,022</b>
<b>Funds and reserves</b>			
<b>Own funds</b>			
General Fund	12	95,573,449	100,656,902
Capital Reserve	13	175,475	663,094
Designated Funds	14	47,239,039	39,391,948
Total own funds		142,987,963	140,711,944
<b>Other reserves and trust funds</b>			
Social Welfare Lump Sum Grant Reserve	15(a)	148,188,044	107,644,488
Provident Fund Reserve	15(b)	21,767,819	17,965,391
Subvented Employee Benefit Reserve	15(a) & (c)	25,689,640	23,823,212
Social Welfare Subvention Reserve	16	12,282,647	11,057,833
Trust Funds	17	44,818,331	49,354,575
Total other reserves and trust funds		252,746,481	209,845,499
<b>Total funds and reserves</b>		<b>395,734,444</b>	<b>350,557,443</b>
<b>Liabilities</b>			
<b>Non-current liabilities</b>			
Deferred income	18	17,901,358	18,230,536
Lease liabilities	20	2,247,087	1,091,329
Total non-current liabilities		20,148,445	19,321,865
<b>Current liabilities</b>			
Payables and receipts in advance	19	21,766,178	15,765,319
Home help deposits received		127,000	100,000
Provisions for unutilised annual leave and long service payments		3,465,076	3,245,674
Deferred income	18	13,575,322	14,768,249
Lease liabilities	20	2,678,575	6,126,472
Total current liabilities		41,612,151	40,005,714
<b>Total liabilities</b>		<b>61,760,596</b>	<b>59,327,579</b>
<b>Total funds and liabilities</b>		<b>457,495,040</b>	<b>409,885,022</b>

The above balance sheet should be read in conjunction with the accompanying notes. The financial statements on pages 9 to 57 were approved by the Executive Committee on 6 OCT 2022 and were signed on its behalf.

  
Law Kin Chung, Christopher  
Chairman

  
Cheng Shee Sing, Patrick  
Honorary Treasurer

**HONG KONG FAMILY WELFARE SOCIETY**  
(All amounts in Hong Kong dollars unless otherwise stated)

**STATEMENT OF COMPREHENSIVE INCOME**

		Year ended 31st March	
	Note	2022	2021
<b>Income</b>			
Government subvention		535,016,992	485,197,414
One-off subsidy from Social Welfare Department		489,964	570,895
Income from Lotteries Fund - Block Grant		3,826,819	5,122,141
Income from Lotteries Fund - Social Welfare Development Fund ("SWDF")		1,016,572	912,462
Income from Lotteries Fund - General		24,467,436	23,958,413
Income from Innovation and Technology Fund		814,392	212,195
Back payment from Social Welfare Department		1,369,942	1,373,302
Government grants for Employment Support Scheme		-	1,607,141
Home help fees		10,639,006	9,754,143
Donation funding for specific projects from:			
- The Community Chest - Baseline Allocation		5,140,500	5,654,550
- The Hong Kong Jockey Club Charities Trust		12,060,769	5,671,765
- Other sponsors	24	32,166,294	35,791,060
Donations and income from fund raising activities	26	10,823,271	1,062,133
Subsidiary services and other project income		27,512,490	15,198,262
		<u>665,344,447</u>	<u>592,085,876</u>
<b>Other income</b>			
Dividend income		1,307,303	1,446,110
Interest income		334,718	265,242
		<u>1,642,021</u>	<u>1,711,352</u>
<b>Total income</b>		<u>666,986,468</u>	<u>593,797,228</u>
<b>Expenditure</b>			
Employee benefit expenses	21	478,346,130	430,561,323
Programme expenses	22	71,209,601	56,794,523
Premises expenses	23	10,495,577	8,831,363
Other expenses	23	50,286,515	39,882,535
Interest on lease liabilities	20	328,138	485,734
<b>Total expenditure</b>		<u>610,665,961</u>	<u>536,555,478</u>
<b>Surplus and total comprehensive income for the year</b>		<u>56,320,507</u>	<u>57,241,750</u>
<b>Utilisation of current year's surplus:</b>			
Surplus/(deficit) transferred to/(from):			
- General Fund	12	(3,583,453)	22,188,390
- Capital Reserve	13	(487,619)	(541,109)
- Designated Funds	14	6,347,091	(1,579,063)
- Social Welfare Lump Sum Grant Reserve	15(a)	42,414,613	27,830,896
- Social Welfare Provident Fund Reserve	15(b)	4,066,644	1,038,241
- Social Welfare Subvention Reserve	16	7,563,231	8,304,395
		<u>56,320,507</u>	<u>57,241,750</u>

The above statement of comprehensive income should be read in conjunction with the accompanying notes.

## Disclaimer

The figures and financial information relating to the year ended 31 March 2022 included in the Annual Report for 2021-2022 are not the statutory annual financial statements of Hong Kong Family Welfare Society for that year. Further information relating to those statutory annual financial statements required to be disclosed in accordance with Section 436 of the Hong Kong Companies Ordinance is as follows:

Hong Kong Family Welfare Society will deliver those annual financial statements to the Registrar of Companies as required by Section 662(3) of, and Part 3 of Schedule 6 to, the Hong Kong Companies Ordinance.

Hong Kong Family Welfare Society's auditor has reported on those annual financial statements. The auditor's report was unqualified; did not include a reference to any matters to which the auditor drew attention by way of emphasis without qualifying its reports; and did not contain a statement under Section 406(2), 407(2) or (3) of the Hong Kong Companies Ordinance.