

申請及查詢

Applications and Enquiries

長者及其家人可聯絡就近的綜合家庭服務中心/綜合服務中心、醫務社會服務部、長者地區中心或長者鄰舍中心申請服務。

Elders or their carers can approach respective Integrated Family Service Centres/ Integrated Services Centres, Medical Social Service Units, District Elderly Community Centres and Neighborhood Elderly Centres for application.

申請人亦可向本會下列中心查詢：
Applicants can also approach our listed centres for enquiries:

觀塘區 Kwun Tong District

九龍順利邨利富樓3樓(平台) 10 - 11號
Unit 10 - 11, F3 (Podium Floor), Lee Foo House, Shun Lee Estate, Kowloon
電話：2798 8189

深水埗區 Shamshui Po District

九龍深水埗麗閣邨麗萱樓102號地下
Unit 102, Lai Huen House, Lai Kok Estate, Sham Shui Po, Kowloon
電話：2350 0955

荃灣區 Tsuen Wan District

新界葵涌大窩口邨富安樓平台114 - 115號
Unit 114 - 115, Podium Floor, Fu On House, Tai Wo Hau Estate, Kwai Chung, New Territories
電話：2436 9062

離島區 Islands District

長洲 Cheung Chau

長洲長貴邨長廣樓地下101 - 103號
101 - 103, G/F., Cheung Kwong House, Cheung Kwai Estate, Cheung Chau
電話：2986 8616

坪洲 Peng Chau

坪洲金坪邨金坪樓N10B地下
N10B, G/F., Kam Peng House, Kam Peng Estate, Peng Chau
電話：2559 7773

梅窩 Mui Wo

大嶼山梅窩銀灣邨銀日樓102號地下
Room 102, G/F., Ngan Yat House, Ngan Wan Estate, Mui Wo, Lantau Island
電話：2984 7920

大澳 Tai O

大嶼山大澳龍田邨幼稚園座1號地下
Unit 1, G/F., Kindergarten Block, Lung Tin Estate, Tai O, Lantau Island
電話：2985 5797

南丫島 Lamma Island

南丫島榕樹灣大街31號A地下B座
Block B, G/F., 31A Main Street, Yung Shue Wan, Lamma Island
電話：2982 4411



服務宗旨 Service Objectives

改善家居及社區照顧服務乃社區支援服務的一種，為身體機能或認知受損的長者，提供更妥善的日間護理和社區照顧服務，使他們可繼續在家安居，亦為護老者提供支援。

Enhanced Home and Community Care Services is a community support service. It provides enhanced day and community care services to elders suffering from physical or cognitive impairment so as to facilitate their continuous living at home. It also provides support to carers.



服務對象 Target Groups

年滿65歲或以上的長者（年齡介乎60至64歲的長者，如證實有需要，亦可使用此服務）； Elderly persons aged 65 or above (persons aged between 60 and 64 may receive the services if there is proven need);

經安老服務統一評估機制評定為身體機能達中度或嚴重程度缺損的長者*，並需要一套周詳的家居照顧及社區支援服務。

Elderly persons assessed to be in the state of either moderate or severe level of impairment* by the Standardised Care Need Assessment Mechanism for Elderly Services, and have the genuine need for a well-coordinated package of home care and community support services.

* 身體機能被評定為達中度或嚴重程度缺損的長者，如只需要個人照顧、簡單護理及 / 或其他支援服務（如家居服務、護送、膳食服務等），可安排使用綜合家居照顧服務（普通個案）。詳情可參閱綜合家居照顧服務單張。

* For elderly persons who are assessed to be in the state of either moderate or severe level of impairment but require only personal care, simple nursing care and/ or other support services (e.g. general household or domestic duties, escort, meals delivery, etc.), Integrated Home Care Services (Ordinary Cases) should be arranged. Please refer to the leaflet on Integrated Home Care Services for details.

服務內容 Scope of Service

- 護理計劃 Care management
- 基本及特別護理 Basic and special nursing care
- 復康運動 Rehabilitation exercises
- 家居環境安全評估及改善建議 Environmental risk assessment and home modifications
- 個人照顧 Personal care
- 日間到戶看顧 Elder sitting
- 護老者到戶訓練 On-site carer training
- 護老者支援服務 Carer support services
- 家居照顧及膳食服務 Home-making and meals delivery services
- 輔導服務 Counselling services
- 交通及護送服務 Transportation and escort services
- 日間護理服務 Day care services
- 暫託服務 Respite services
- 24小時緊急支援 24-hour emergency support

本會會因應長者的不同需要而訂定服務次數及性質。
The scope and frequency of services will be designed according to the needs of individual elderly persons by our Agency.

費用 Fees and Charges

收費或會每年作出調整，並按服務使用者的經濟情況而釐定。

Fees and Charges are based on a sliding scale with reference to the service users' financial condition and may be revised annually.