

改善家居及社區照顧服務 /
綜合家居照顧服務(體弱個案)
Enhanced Home and Community Care Services /
Integrated Home Care Services (Frail Cases)

長者社區照顧
及支援服務

歡迎查詢 For Enquiries

改善家居及社區照顧服務隊 EHCCS Teams

觀塘區 Kwun Tong District

順利服務中心

☎ 2798 8189

Shun Lee Service Centre

九龍順利邨利富樓3樓(平台) 10 - 11號
Unit 10 - 11, F3 (Podium Floor), Lee Foo House,
Shun Lee Estate, Kowloon

深水埗區 Sham Shui Po District

麗安服務中心

☎ 2350 0955

Lai On Service Centre

九龍深水埗麗安邨麗正樓地下C翼6-10號
Unit No.6-10, Wing C, G/F, Lai Ching House,
Lai On Estate, Sham Shui Po, Kowloon

荃灣區 Tsuen Wan District

大窩口服務中心

☎ 2436 9062

Tai Wo Hau Service Centre

新界葵涌大窩口邨富安樓平台114 - 115號
Unit 114 - 115, Podium Floor, Fu On House,
Tai Wo Hau Estate, Kwai Chung, New Territories

改善家居及社區照顧服務隊 / 綜合家居照顧服務隊 EHCCS / IHCS Teams

離島區 Islands District

長洲服務中心

☎ 2986 8616

Cheung Chau Service Centre

長洲長貴邨長廣樓地下101 - 103號
101 - 103, G/F., Cheung Kwong House,
Cheung Kwai Estate, Cheung Chau

坪洲服務中心

☎ 2559 7773

Peng Chau Service Centre

坪洲金坪邨金坪樓N10B地下
N10B, G/F., Kam Peng House,
Kam Peng Estate, Peng Chau

梅窩服務中心

Mui Wo Service Centre

☎ 2984 7920

大嶼山梅窩銀灣邨銀日樓102號地下
Room 102, G/F., Ngan Yat House,
Ngan Wan Estate, Mui Wo, Lantau Island

大澳服務中心

Tai O Service Centre

☎ 2985 5797

大嶼山大澳龍田邨幼稚園座1號地下
Unit 1, G/F., Kindergarten Block, Lung Tin Estate,
Tai O, Lantau Island

南丫島服務中心

Lamma Island Service Centre

☎ 2982 4411

南丫島榕樹灣大街31號A地下B座
Block B, G/F., 31A Main Street, Yung Shue Wan,
Lamma Island

綜合家居照顧服務隊 IHCS Teams

愛東服務中心

Oi Tung Service Centre

☎ 2564 7555

香港筲箕灣愛東邨愛善樓1樓101室
Unit 101, 1/F., Oi Sin House, Oi Tung Estate,
Shau Kei Wan, Hong Kong

上環服務中心

Sheung Wan Service Centre

☎ 2546 3332

香港皇后大道中181-183號新紀元廣場低座地下
G/F., Low Block, Grand Millennium Plaza,
181 - 183 Queen's Road Central, Hong Kong

麗閣服務中心

Lai Kok Service Centre

☎ 2361 8212

九龍深水埗麗閣邨麗菊樓129號地下
Unit 129, Lai Kuk House, Lai Kok Estate,
Sham Shui Po, Kowloon

牛頭角服務中心

Ngau Tau Kok Service Centre

☎ 2796 4880

九龍牛頭角樂華南邨展華樓地下141-150號
141 - 150, G/F., Chin Wah House,
Lok Wah South Estate, Ngau Tau Kok, Kowloon

順安服務中心

Shun On Service Centre

☎ 2793 1670

九龍順安邨安逸樓地下1 - 4及9 - 12號
1 - 4 & 9 - 12, G/F., On Yat House,
Shun On Estate, Kowloon

健明服務中心

Kin Ming Service Centre

☎ 2791 7230

新界將軍澳健明邨彩明商場1號平台1號
Unit 1, Podium 1, Choi Ming Shopping Centre,
Kin Ming Estate, Tseung Kwan O, New Territories

象山服務中心

Cheung Shan Service Centre

☎ 2411 3052

新界荃灣象山邨秀山樓地下27-30號
27-30, G/F., Sau Shan House, Cheung Shan Estate,
Tsuen Wan, New Territories

葵芳服務中心

Kwai Fong Service Centre

☎ 2426 9666

新界葵涌葵芳邨葵仁樓地下11至14號
Unit 11-14, G/F., Kwai Yan House, Kwai Fong Estate,
Kwai Chung, New Territories

長亨服務中心

Cheung Hang Service Centre

☎ 2436 9090

新界青衣長亨邨亨業樓地下A翼
Wing A, G/F., Hang Yip House, Cheung Hang Estate,
Tsing Yi, New Territories

宏福服務中心

Tivoli Service Centre

☎ 2436 1413

新界青衣青敬路75號宏福花園1座地下
G/F, Block 1, Tivoli Garden, 75 Tsing King Road,
Tsing Yi, New Territories

使命

Mission

香港家庭福利會基於「以家為本」的信念，致力提供高質素的專業社會服務，為香港的家庭及大眾謀福祉，培育一個互相關顧的社會。

With a "family-centric" perspective, we are committed to delivering quality and professional social services to enhance the wellbeing of families and individuals in Hong Kong and foster a caring community.

服務宗旨

Service Objectives

改善家居及社區照顧服務/綜合家居照顧服務(體弱個案)提供以家居為本的社區照顧服務，為區內60歲或以上，經「安老服務統一評估機制」評估後建議適合接受社區照顧服務或院舍照顧服務的體弱長者，提供一系列的照顧及支援服務，協助他們盡可能繼續居家安老，保持最佳活動能力；同時為護老者提供各類支援和協助。

Enhanced Home and Community Care Services (EHCCS) / Integrated Home Care Services (Frail Cases) [IHCS (Frail Cases)] are home-based community care services providing a range of care and support services to frail elderly persons aged 60 or above living in the community and who are assessed and recommended for Community Care Services or

Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services. The services aim at facilitating service users to continue ageing in place for as long as possible and maintaining their optimal level of functioning, while providing various kinds of support and assistance to carers.

服務對象

Target Groups

長者

Elderly persons

- ♥ 60歲或以上，居於社區，沒有接受院舍服務；以及
Aged 60 or above living in the community and not receiving institutional service; and
- ♥ 經「安老服務統一評估機制」評估後建議適合接受社區照顧服務或院舍照顧服務。
Assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services.

改善家居及社區照顧服務 /
綜合家居照顧服務(體弱個案) 使用者的護老者
Carers of the service users of EHCCS / IHCS
(Frail Cases)

服務內容

Scope of Service

照顧管理和評估、基本及特別護理、復康運動、家居環境安全評估及改善建議、個人照顧、膳食服務、家居暫託服務、家居清潔服務、護送服務、輔導服務、言語治療、護老者支援及訓練、24小時緊急支援、安排暫託服務

Care management and assessment, Basic and special nursing care, Rehabilitation exercises, Environmental risk assessment and home modifications suggestions, Personal care, Meal service, Home respite service, Household cleaning service, Escort service, Counselling service, Speech therapy, Carer support and training, 24-hour emergency support, Arranging respite service

改善家居及社區照顧服務隊/綜合家居照顧服務隊會因應個別體弱長者的不同需要而訂定服務內容及次數。

The scope and frequency of services will be designed by the EHCCS / IHCS Teams according to the needs of individual frail elderly persons.

收費

Fees

收費視服務使用者的經濟情況按比例計算，並可能每年調整。

Fees are charged on a sliding scale with reference to the service users' financial conditions and may be revised annually.

申請及查詢

Application and Enquiries

可聯絡就近的綜合家庭服務中心/綜合服務中心、醫務社會服務部、長者地區中心/長者鄰舍中心，以便這些服務中心協助申請服務及安排安老服務統一評估。

To approach respective Integrated Family Service Centres / Integrated Services Centres, Medical Social Services Units, District Elderly Community Centres / Neighbourhood Elderly Centres for application and arrangement of Standardised Care Need Assessment for Elderly Services.

終止服務

Service Termination

服務使用者可通知社工；社工亦會定期評估個案需要而增刪服務或終止服務。

Service users can inform our social workers. Social workers will undertake regular reviews of service need to increase / reduce services or terminate our services if service user no longer meet the eligibility criteria.

